Opt-in Consent Process for SMS Messaging

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As part of the toll-free number registration process, this document outlines how users provide consent to receive SMS messages from **Terra Data Centers, LLC**.

Where the Opt-in Takes Place

Users opt in to receive SMS notifications through the [Your Company Name] support request form, accessible at:

Terra Data Centers Opt-in/Opt out Link

Opt-in Process and Information Provided

The support request form includes the following elements

- A required question labeled “Opt In/Out Notifications” with radio buttons for:
  - Remove me from notifications
  - Add me to notifications
- A required phone number field
- A subject line and message field, which may be pre-filled when accessed via a direct link

Users must actively select “Add me to notifications” to opt in to SMS messaging before submitting the form. At the time of opt-in, users are informed

- They will receive SMS notifications related to support ticket updates.
- Notifications will be sent as needed based on ticket activity (no fixed frequency).
- To opt out, users can select “Remove me from notifications” on a future form submission or contact support at [insert contact method, e.g., support@yourcompany.com].

Visual Reference

Below is a screenshot of the form as presented to users:

Contact Us

Please complete this form and one of our agents will reply to you by email as soon as possible.

Name *

Your Name

Email *

Your@Email.com

Subject *

Notifications by Text Message

Opt In/Out Notifications *

- ( ) Remove me from notifications
- (•) Add me to notifications

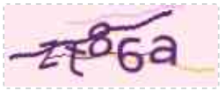
Phone Number *

+1.000.000.0000

Message *

Please adjust notifications

CAPTCHA



Insert text

To prove you are a human, please tell us the text you see in the CAPTCHA image

Submit Reset