

Rustdesk Screen Support for Windows, MacOS

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1. Download the Rustdesk Client
 1. [Windows 10 and 11](#)
 2. [Mac \(Intel\)](#)
 3. [Mac \(Apple Silicon\)](#)
2. Click on the Menu button [:] on the right side of ID as shown below, and choose "ID/Relay Server"
3. ID Server: rustdesk.terradatacenters.com
4. Key:

Note: **DO NOT GIVE OUT YOUR DESKTOP PASSWORD**. When Terra Data Centers Support needs access you will be prompted to allow every time.

Security Prompts

Apple MacOS

1. System Settings->Privacy and Security
2. Input Monitoring
3. Select Allow for the following sections