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Rustdesk Screen Support for Windows, MacOS

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- 1. Download the Rustdesk Client
 - 1. Windows 10 and 11
 - 2. Mac (Intel)
 - 3. Mac (Apple Silicon)
- 2. Click on the Menu button []] on the right side of ID as shown below, and choose "ID/Relay Server"
- 3. ID Server: rustdesk.terradatacenters.com
- 4. Key:

Note: DO NOT GIVE OUT YOUR DESKTOP PASSWORD. When Terra Data Centers Support needs access you will prompted to allow every time.

Security Prompts

Apple MacOS

- 1. System Settings->Privacy and Security
- 2. Input Monitoring
- 3. Select Allow for the following sections